



There's no greener way to enjoy the city than on foot – and walking tours have been the heart of our business since 1985. We've won gold from the Green Tourism Business Scheme every year since 2012 – recognising our commitment to environmental and economic sustainability.

We promote a low-impact tourist experience through our walking tours, and in addition recognise the other aspects of our business that have environmental impact.

Effective sustainable tourism policies can help to balance the needs of visitors, the local community, and the environment, while still supporting the economic development of a destination.

By conducting our business in a responsible, considerate and sustainable manner, we aim to:

- ✓ **Reduce our negative impact on the environment**
- ✓ **Actively work towards improving our environment**
- ✓ **Promote environmental awareness amongst all our staff and visitors for the mutual benefit of our city and planet**

As part of our commitment to achieving these goals we have developed our Procurement Policy and Environmental Performance Questionnaire. By actively screening current and prospective suppliers we check our supply chain to ensure their commitment to sustainability matches our own.

Our questionnaire queries companies' energy, waste, transport and Corporate Social Responsibility performance as well as Living Wage aspirations. These results are then analysed on an ongoing basis to ensure we maintain our high standards of sustainability.