



We're inviting people who have a passion for history, a flair for presentation, and take pleasure in helping visitors enjoy our beautiful city to get in touch!

Purpose and Role;

- ✓ Give history a damn good telling
- ✓ Deliver authentic, high quality walking tours for our visitors, helping to create memorable moments
- ✓ Represent Mercat Tours and our city in a positive, professional manner
- ✓ Responsible for visitor safety and security

- ✓ Work as a positive, supportive member of our great team
- ✓ Help drive the growth of Mercat in a positive, sustainable future as part of our dynamic team

Your Skills and Strengths;

- Passion for history, culture and Edinburgh!
- Excellent communication skills
- Friendly, energetic and helpful
- Responsible, reliable and trustworthy
- Thrives working in a team
- Adaptable and resourceful
- Passion for high quality product and visitor experience
- Commitment to be the best you can be
- Sense of humour!

Details;

- Permanent role
- Part-time, flexible hours
- 10hrs per week minimum guaranteed
- Shifts vary in length from 2 to 7hrs per day
- Working hours 9am – 11pm
- Working week Monday to Sunday
- 3 month probationary period
- **We are a Living Wage employer offering £13.35 pr/hr**

Benefits

- Your personal development and training is core to your time with Mercat
- Bike to work scheme <https://www.bike2workscheme.co.uk>
- Access to ASVA card <https://www.asva.co.uk>
- Access to company holiday home
- Annual discretionary bonus

Audition Process

Stage 1: Successful applicants will be called by for an initial 'meet the team' chat by phone

Stage 2: A 3 x 10min online interview with 3 individual members of our team

Stage 3; 5min audition

Stage 4: Successful interviewees will be called for a second audition and storytelling workshop (approximate duration 2.5 hours) date to be confirmed after audition stage.

Stage 5: Successful candidates will be offered a permanent contract with a three-month probationary period. You will receive our award-winning, accredited training to deliver our 5 star visitor experience.

Areas covered in training

- Initial induction sessions to teach and develop guiding skills
- Storytelling practice with fellow trainees; peer to peer and online
- As skills progress, trainees share tours for the public supported by experienced Storytellers
- Full H&S, fire and first aid procedures

To Apply

Please send to join@mercattours.com by 21st Jan 22

- Application form - [download here](#)
- Covering letter (optional)
- 30sec max video – tell us about yourself and why you want to join our Mercat Support Team (youtube link preferred)

Please note the terms to apply - **without both** the application form and video your application will not be considered